



# Busch Gardens and Adventure Island Youth Group Ticket Order Form

Rates are valid from July 1, 2018 - June 30, 2019



Step 1: Contact Information

<b>Group Name</b>	<b>Date of Park Visit</b>	<b>Group Fax Number</b>	
<b>Group Mailing Address (No P.O. Boxes)</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
<b>Contact Name</b>	<b>Contact Email Address</b>	<b>Contact Telephone</b>	

Step 2: Select Your Products

		Price w/o tax	Price w/ tax	Quantity	Total
<b>Admissions</b>	<b>Busch Gardens Tampa One Day/ One Park Admission</b>				
	Youth Admission <i>(Minimum 15 paid youth required)</i>	\$ 50.00	\$ 53.50		
	Chaperone Admission	\$ 60.00	\$ 64.20		
	Complimentary Chaperone Admission <i>(1 per every 10 paid youth admissions)</i>	<b>No Charge</b>	<b>No Charge</b>		
	<b>Adventure Island Tampa One Day/ One Park Admission</b>				
	Youth Admission <i>(Minimum 15 paid youth required)</i>	\$ 29.00	\$ 31.03		
	Chaperone Admission	\$ 32.00	\$ 34.24		
	Complimentary Chaperone Admission <i>(1 per every 10 paid youth admissions)</i>	<b>No Charge</b>	<b>No Charge</b>		
	<b>Busch Gardens &amp; Adventure Island Two Park Admission</b> <i>Valid for 14 days unlimited admission from the date of first visit</i>				
	Youth Admission <i>(Minimum 15 paid youth required)</i>	\$ 67.00	\$ 71.69		
	Chaperone Admission	\$ 76.00	\$ 81.32		
	Complimentary Chaperone Admission <i>(1 per every 10 paid youth admissions)</i>	<b>No Charge</b>	<b>No Charge</b>		
<b>One Time Dining Certificate:</b> One entrée, one side or dessert and one regular beverage at select restaurants.					
<b>All Day Dining Deal:</b> Get up to 1 entree platter, 1 side item or dessert, and 1 Coca-Cola® fountain beverage, iced tea or 20 oz. Dasani® bottled water each time through the line, once per hour. Sharing is prohibited. <i>Some restrictions may apply</i>					
<b>Busch Gardens Tampa Dining Certificates</b>					
One-Time Dining <i>All Ages</i>	\$ 13.99	\$ 14.97			
All Day Dining - Youth & Adult <i>Ages 10 and older</i>	\$ 29.99	\$ 32.09			
All Day Dining - Child <i>(Kid's meal entrees only) Ages 3 - 9</i>	\$ 15.99	\$ 17.11			
<b>Adventure Island Tampa Dining Certificates</b>					
One-Time Dining <i>All Ages</i>	\$ 13.99	\$ 14.97			
All Day Dining - Youth & Adult <i>Ages 10 and older</i>	\$ 28.99	\$ 31.02			
All Day Dining - Child <i>(Kid's meal entrees only) Ages 3 - 9</i>	\$ 14.99	\$ 16.04			
<b>Shipping Charge for Mail Out Orders Only</b>					<b>\$ 10.00</b>
<b>Total</b>					

Step 3: How would you like to receive your tickets?

**(407) 965-3251 | SWOBGTGroupSales@SeaWorld.com | Fax: 407-370-1497**

<p><b>Option 1:</b> <b>Front Gate Pick-Up:</b></p> <ul style="list-style-type: none"> <li>· Order form must be sent (via fax or email) to Group Sales at least one week prior to your group's visit.</li> <li>· If Florida tax-exempt, please send a copy of <i>Consumer's Certificate of Exemption</i></li> <li>· Pick-up (and pay for) tickets at the park on the day of the group's visit</li> <li>· Payment is due upon arrival, and cannot be accepted in advance</li> </ul> <p><b>Option 2:</b> <b>Advance Pick Up:</b></p> <ul style="list-style-type: none"> <li>· Order form must be sent (via fax or email) to Group Sales at least one week prior to your group's visit.</li> <li>· If Florida tax-exempt, please send a copy of <i>Consumer's Certificate of Exemption</i></li> <li>· Tickets can be picked up prior to the group's visit at SeaWorld Ticket Services (off-site location).</li> </ul> <p>6817 Westwood Blvd. Orlando, FL 32821 (Monday - Friday, 8:30am - 3:00pm)</p> <p>Please indicate pick-up date: _____</p>	<p><b>Option 3:</b> <b>Advance Mail Out:</b></p> <ul style="list-style-type: none"> <li>· Order form and payment must be sent to Group Sales at least two weeks prior to your group's visit.</li> <li>· If Florida tax-exempt, please send a copy of <i>Consumer's Certificate of Exemption</i></li> <li>· Include \$10 for shipping and handling</li> <li>· Please specify shipping address, if different from above</li> <li>· We cannot deliver tickets to a P.O. Box</li> <li>· If paying with a credit card, please include credit card authorization form</li> <li>· Make checks payable to SeaWorld Parks and Entertainment</li> </ul> <p style="text-align: center;"><i>Send payment to:</i></p> <p style="text-align: center;"><b>SeaWorld Parks and Entertainment</b> <b>Attn: Group Sales Department</b> <b>6817 Westwood Blvd.</b> <b>Orlando FL 32821</b></p>
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The number of youth individuals age 3 through Grade 12 must exceed the number of adult chaperones. The group must be based in the United States, Puerto Rico, the US Virgin Islands, or Canada. One complimentary ticket is given for every 10 paid youth admissions, a minimum purchase of 15 paid youth admissions is required. Documentation/ certification of company or organization may be required (i.e. Occupational License, Federal Tax ID#, and all information must be on company/ organization letterhead). All tickets purchased on this form are NON-TRANSFERRABLE and are SUBJECT TO ADMISSION RESTRICTIONS. Tickets may only be used by group members and chaperones entering as part of a group. Purchaser's right to purchase group tickets will be suspended if unauthorized use or resale of tickets occurs.

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**Q: What do I need to do with this order form? Do I send it back, or can I just bring it to the park?**

A: For *Front Gate* Pick Up or for *Advance Pick Up*, please email (or fax) the form back to us at least one week prior to your group's visit. For *Mail Out*, please send the form with payment at least 2 weeks prior to the visit.

**Q: Do you accept Florida tax-exemption?**

A: Absolutely! Please send a copy of your group's Florida Consumer's Certificate of Exemption with your order. Your payment must also be from the organization, via either an organizational check or organizational credit card.

**Q: My organization cannot cut a check for the group, and I do not have access to the organizational credit card. Can I still use our tax-exemption?**

A: Sorry, no. Unless the payment comes directly from the organization (via organizational check or credit card), we have to charge tax.

**Q: Our organization is not tax-exempt, what other types of payment to you accept?**

A: We accept organizational checks or organizational credit cards, personal credit cards, or cashier's checks. We're sorry, but cash, personal checks, money orders, and purchase orders (POs) are not acceptable forms of payment.

**Q: Our organization has a credit card that we can use, but the credit card holder will not be present. Can we still use the card?**

A: Sorry, but no. We require the credit card holder to be present if the tickets are being picked up at the park, even when using an organizational or company card.

**Q: Can we make individual payments at the front gate?**

A: Group orders need to be processed in one transaction.

**Q: Can I pre-pay for the tickets, and then pick them up when I get to the park?**

A: Unfortunately, no. Tickets picked up at the *front gate* will need to be paid for upon arrival. The only time we can accept pre-payment is for *Mail Out* orders.

## Youth Group Frequently Asked Questions

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6817 Westwood Blvd. | Orlando, FL 32821

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**Q: Can I send it sooner than 2 weeks prior to the visit?**

A: Of course! However, *Mail Out* orders cannot be processed any sooner than 90 days prior to your visit date.

**Q: When can I expect for the tickets to be mailed to me?**

A: Please allow 2 weeks for processing. Depending on the time of year that the order is received, we may take more time to process the order

**Q: Will I get a confirmation/ receipt?**

A: *Mail Out* and *Advance Pick Up* orders will receive a confirmation/ receipt with the tickets. *Front Gate Pick Up* orders will receive a confirmation via email within 2-4 business days. A receipt will be given when payment is processed at the park.

**Q: How do I get my All Day Dining Wrist Bands?**

A: To receive your All Day Dining wristband, present your All Day Dining voucher at any participating restaurant. Items included in All-Day Dining Deal are marked with colored dots at participating restaurants.

**Q: What can I get with my All Day Dining Voucher? Can I share?**

A: Get up to 1 entree platter, 1 side item or dessert, and 1 Coca-Cola® fountain beverage, iced tea or 20 oz. Dasani® bottled water each time through the line, once per hour. Items included in All-Day Dining Deal are marked with colored dots at participating restaurants. Sharing is prohibited.

\*\*\*\*\* Riders are not permitted to have any loose articles on any of our major attractions. One-time use, key pad operated lockers are available for rent at Montu, Cobra's Curse, Cheetah Hunt, Scorpion/Falcon's Fury, Kumba, Congo River Rapids, and SheiKra/Stanley Falls Fume. Self-service kiosks accept cash and credit cards. One-time use locker pricing: \$1.00 for the first two hours, and \$2.00 for each additional hour, with a \$20.00 per day maximum. Prices are subject to change



### Mail-Out Order Credit Card Authorization

Complete and return with order form. **For mail-out orders only.**

Please allow 10 business days for processing and delivery.

#### **NOT VALID FOR FRONT GATE PICK UP**

Please do not send this order form if your group is picking up tickets from the Front Gate. Payment for Front Gate pick up is required upon arrival.

I, \_\_\_\_\_ authorize SeaWorld Parks and Entertainment  
(SIGNATURE)

to charge my credit card in the amount of \$ \_\_\_\_\_ plus a \$10.00 shipping fee.  
(\$16 for international shipping)

CREDIT CARD # \_\_\_\_\_

EXPIRATION DATE \_\_\_\_\_

CID # \_\_\_\_\_

PRINT NAME \_\_\_\_\_

BILLING ADDRESS \_\_\_\_\_

PHONE \_\_\_\_\_

TICKET QUANTITY \_\_\_\_\_

GROUP NAME \_\_\_\_\_

CONFIRMATION # \_\_\_\_\_  
(Leave blank if unknown)

#### **PLEASE PROVIDE A COPY OF THE FRONT OF YOUR CREDIT CARD**

**Fax to 407-370-1497 (the Group Sales Department)**

**(Please do not email credit card information)**

Phone (407) 965-3251

6817 Westwood Blvd.

Orlando, FL 32821



# SeaWorld Parks and Entertainment Ticket Return Form



Please send tickets to:

SeaWorld Parks and Entertainment

Attn: Group Sales

6817 Westwood Blvd.

Orlando, FL 32821

(407) 954-3251

<p><b>How many tickets are you returning?</b></p> <p>Adult (10 and older) _____</p> <p>Child (3 - 9) _____</p> <p>Youth (3 - grade 12) _____</p> <p>Chaperone _____</p> <p>Complimentary Chaperone _____</p> <p><b>Total</b> _____</p>	<p><b>How many dining vouchers are you returning?</b></p> <p>One-Time Dining _____</p> <p>All Day Dining (Adult) _____</p> <p>All Day Dining (Child) _____</p> <p><b>Total</b> _____</p>
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**REFUND POLICY:** When tickets expire, return any unused tickets via a traceable method (FedEx, UPS, Certified US Mail, etc.) along with a Ticket Return form, and we will refund the purchase price.

**No refund will be given for complimentary tickets.**

If the number of youth tickets returned reduces the number of complimentary tickets your group was entitled to receive, then the appropriate amount of complimentary tickets must be returned or your refund amount will be reduced.

**No ticket refunds will be processed beyond 30 days of expiration date printed on tickets.**

No exchanges accepted. Please allow 6-8 weeks for a refund. SeaWorld Parks and Entertainment is not responsible for lost or stolen tickets.

**Refunds will be issued to original purchaser only.**

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_

*(Please type or print clearly)*

School/ Organization: \_\_\_\_\_

Contact: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Which method of payment was  
used for the purchase?  
(Select one)

Check \_\_\_\_\_ Credit Card \_\_\_\_\_

Last 4 digits of the credit card used \_\_\_\_\_

### Office Use Only

<p>Customer Number: _____</p> <p>Order Number: _____</p> <p>Ticket Type: _____</p> <p>Outstanding: _____</p> <p>Ticket Numbers: _____</p>	<p>Value: _____</p> <p>Refund Amount: _____</p> <p>Date Sent: _____</p> <p>Notes: _____</p>
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